

SAN JOSE POLICE COMMUNICATIONS

Basic Dispatch Academy

OFFICER SAFETY

LESSON PLAN

MATERIALS REQUIRED – STUDENTS:

Pen/Pencil and paper for notes.

MATERIALS REQUIRED – INSTRUCTOR:

Projector and lap top computer for Power Point presentation.

Audio: [REDACTED] 1057 245 Officers Taking Bottles SJ03 Radio", [REDACTED]
[REDACTED], "WELCK OIS Male with Gun Code 3 Fills [REDACTED]
[REDACTED]

Videos: "Man with a gun call", "LVMPD Pursuit OIS 187 Suspects ", [REDACTED]

GOAL:

Understand the necessity of officer safety.

LEARNING OBJECTIVE:

Students will have working knowledge and desire to obtain pertinent officer safety information.

PRESENTATION:

I. INTRODUCTION

- A. Poll – What does call taking have to do with officer safety?
- B. [REDACTED] audio
- C. Class Participation Exercise

II. COMMUNICATIONS & OFFICER SAFETY

- A. We are the "right hand" of the officer in the field
- B. Calls for service
 - 1. Creating/Dispatching calls for service.
 - 2. Receiving calls from officers.
 - 3. Providing information to officers.
- C. Broadcast accurate and complete officer safety information.
 - 1. 1051/113/WEPS
 - 2. Mental Impairment
 - 3. History of violence
 - 4. Suggestive statements
 - 5. [REDACTED]
- D. Dispatchers' role is proactive.

III. STATISTICS

- A. Poll - When are officers most often killed?
 - 1. Class Participation Exercise
 - 2. National Law Enforcement Officer Memorial Fund (NLEOMF) 2010-2014 Study of Line of Duty Deaths
 - 3. NLEOMF Study – Calls for Service

4. NLEOMF Study – Family Disturbances
5. NLEOMF Study – Self-Initiated Events
6. NLEOMF Study – Vehicle stop statistics
 - a. [REDACTED] (Code 20 / Code 30)
7. NLEOMF Study – Additional Statistics
8. “Man with a gun” or domestic calls
 - a. “Man with a gun” video

IV. THE PROACTIVE ROLE

- A. Practice “what if?” thinking
 1. “Never give up” video
- B. Common mistakes – call takers
- C. Common mistakes – radio dispatchers
 1. “LVMPD Pursuit OIS 187 Suspects” video
- D. Whitney Young Jr. quote
- E. No such thing as a “routine” call
 1. [REDACTED]
- F. Communications Tactics
 1. Alertness, Thoroughness, Anticipation, Calmness
 2. “Dispatcher on mute w/ AGC”
 3. [REDACTED]
- G. Creating the Event
 1. Policy on event entry
 2. Extra time

V. OFFICER SPECIFIC

- A. Officer Survival
 1. Will to survive
 2. Plan of action
 3. Gather information
 4. “LAPD North Hollywood Shootout Dispatcher Media Coverage” video
- B. “With practice comes proficiency...”
- C. Butterflies
- D. Message to officers
[REDACTED]